

# T & C of B

## SUMMARY OF TERMS & CONDITIONS OF BUSINESS;

1. We operate a legally enforced 'No Smoking' policy in all vehicles.
2. With exception of Guide Dogs, no animals will be carried without prior arrangement and our consent.
3. Fitted seatbelts must be worn during travel at all times by law.
4. We do not accept any liability for loss and/or damage to luggage/personal property, howsoever caused. Property left in our vehicles will be kept for 1 month only at our office, for collection, after which it will be disposed off.
5. Alcohol, dangerous and/or illegal substances are prohibited on all vehicles.
6. Deposit: A deposit of GB£100/day may be required to reserve booking.
7. Payment Terms: Prior to work commencing and as per invoiced & advised.
8. We reserve the right to refuse any passenger admission into our vehicles if they or their clothing is such as it would be likely to cause offence to the other passengers or could reasonably be expected to soil the fittings of the vehicle or clothing of the other passengers.
9. Hirer is responsible for any wilful/careless damage to our vehicles and all repair costs thereof.
10. Refunds are only provided if booking cancelled by us, or at our discretion, less a non-refundable deposit applicable to Your booking.
11. Force Majeure; in case of cause beyond reasonable control, we shall not be held liable or responsible and non-refundable deposit may still apply.
12. Carrier's Public Liability Insurance covers travel onboard, entry to and exit from vehicles only.
13. Passenger Manifest/APIS must be provided to us at least prior to Tour start as per UK/EU legislation.
14. In addition, 'The Public Service Vehicles (Conduct of Drivers, Inspectors, Conductors and Passengers) Regulation 1990' and subsequent updates applies.
15. A complaint should be addressed in writing to our office at above address or by email to: [info@classexe.co.uk](mailto:info@classexe.co.uk) within 7 days but no later than 2 months after alleged incident date and will receive an acknowledgement within 3 working days as per our Complaints Policy and Procedures. However most are resolved by simply speaking to our staff on the day.
16. All our operations and administration is governed by UK and, where applicable, EU Law.

For and behalf of:  
TheClassexe Group  
(revised annually) e&oe